



VANCOUVER COMMUNITY COLLEGE
BOARD OF GOVERNORS PUBLIC MEETING AGENDA

Thursday, May 11, 2017 at 3:30 p.m. – Room 419, Downtown Campus

Board of Governors: Pam Ryan (Chair), Sumit Ahuja, Chloe Choi, Brenda Aynsley, Mike Tourigny, Dee Dhaliwal, Steve Kukucha, Howard Grant, Erin Klis, Garth Manning, Janet Crawford, Danica Kong
Ex-Officio: Board Peter Nunoda (President & CEO), Todd Rowlett (Chair, EdCo)
EA : Staff Deborah Lucas
Resources: Kathryn McNaughton, Karen Wilson, Shannon Railton, Marlene Kowalski (Senior Executive Team)

Item	Topic	Time	Speaker	Pre-reading materials	Action	Page
1.	Call to Order	--	Chair	--	--	--
2.	Adopt Agenda		Chair			
3.	POLICIES 3.1 A.3.10 Sexual Violence & Misconduct	60 min	K. McNaughton	DN - New Policy & Procedures - A.3.10 Sexual Violence & Misconduct	Decision	2
4.	Next meeting date: May 31, 2017	--				
5.	Meeting Adjourns				Meeting duration: Approximately 1 hr	



DECISION NOTE

PREPARED FOR: Board of Governors

DATE: May 11, 2017

ISSUE: **RECOMMENDATION FOR APPROVAL:**
New Policy: A.3.10 Sexual Violence and Misconduct Policy

BACKGROUND:

Since 2013, Vancouver Community College (VCC, the College) has been engaged in work to address the prevention of sexual violence on campus. This work effectively positioned the institution to respond to Bill 23 – 2016: *Sexual Violence and Misconduct Policy Act*, introduced in the Legislature by the Honourable Andrew Wilkinson, Minister of Advanced Education.

This piece of legislation stipulates that all post-secondary institutions will establish and implement a sexual misconduct policy that addresses sexual misconduct, including sexual misconduct prevention and responses to sexual misconduct; sets out procedures for reporting and responding, and must make the sexual misconduct policy publicly available on an internet site maintained by the post-secondary institution.

DISCUSSION:

Bill 23 came into force on May 18, 2016 and the expectation is that all post-secondary institutions will have a policy in place by May 18, 2017. Since early March, 2017 the College has engaged in a broad and inclusive process to ensure that the policy adheres to internal governance and consultation expectations. The feedback received as a result of this process has informed the final policy.

A working group made up of representatives from across the College, including students, has devoted time and effort to draft a policy and accompanying procedures. The resulting draft was carefully vetted by legal counsel, ensuring that the final policy addresses all relevant aspects of the legislative requirements. Members of the working group have been involved in researching how other post-secondary institutions, both in British Columbia and other provinces, are approaching this policy. In addition, two members of the group attended a recent conference in Vancouver that focused explicitly on sexual violence and misconduct, preventative approaches, and workshops on policy development.

VCC also had representation at a recent meeting convened by BC Colleges to discuss this specific policy and how it will be implemented.

SUMMARY:

This policy is a legislated requirement and VCC must be in compliance. Therefore, the development process has addressed the expectations from the Ministry, incorporated input from professionals at other post-secondary institutions, community groups, and the College community. Further, it reflects critical feedback from legal counsel.

RECOMMENDATION:

THAT, as mandated by the Ministry of Advanced Education, the Board of Governors approve A.3.10 Sexual Violence and Misconduct Policy and Procedures, in the form presented at the May 4, 2017 Special Public Board meeting.

ATTACHMENTS: APPENDIX A - A.3.10 Sexual Violence & Misconduct Policy
APPENDIX B - A.3.10 Sexual Violence & Misconduct Procedures

PREPARED BY: Kathryn McNaughton – VP Academic, Students & Research

DATE: May 4, 2017

APPENDIX A



POLICY

Policy No.	A.3.10
Title	Sexual Violence and Misconduct
Approving Jurisdiction	Board of Governors
Policy Sponsor	President
Last Revised/Replaces	n/a
Effective Date	May 17, 2017
Signed by	

CONTEXT

Vancouver Community College (“VCC” or the “College”) is committed to the prevention of Sexual Violence and Misconduct and the promotion of an environment where everyone is physically and emotionally safe and treated with respect. VCC is committed to providing education to the College community about the prevention of Sexual Violence and Misconduct and to assisting and supporting those who have experienced Sexual Violence and Misconduct, whether or not this Policy and associated Procedures apply.

PURPOSE

The purpose of the Sexual Violence and Misconduct Policy and accompanying Procedures is to:

- define Sexual Violence and Misconduct and create an atmosphere in which Sexual Violence and Misconduct is not tolerated;
- institute a framework for the prevention of Sexual Violence and Misconduct at VCC;
- outline clear and appropriate procedures for Disclosing and Reporting of Sexual Violence and Misconduct;
- outline clear and appropriate procedures for addressing and investigating Sexual Violence and Misconduct; and
- outline clear and appropriate measures to assist and support those affected by Sexual Violence and Misconduct, whether or not they have filed a Report.

SCOPE AND LIMITS

This Policy and its related Procedures apply to all College Members while they are:

- engaging in a College-Related Activity;
- on College property; and/or
- acting in a capacity defined by their relationship to the College.

STATEMENT OF POLICY PRINCIPLES

1. VCC will not tolerate Sexual Violence and Misconduct.
2. VCC is committed to promoting a safe, inclusive, and respectful learning and working environment free from Sexual Violence and Misconduct at all times.
3. VCC is committed to a multi-pronged approach to dealing with Sexual Violence and Misconduct. VCC will address Sexual Violence and Misconduct through prevention, education, and support for those who have experienced Sexual Violence and Misconduct; and through appropriate handling of Reports and Disclosures.
4. VCC understands that Sexual Violence and Misconduct can have a significant impact on affected individuals and their community; that violence, harassment, and threats can seriously impact the ability of College Members to function in their studies, work, and lives; and can lead to lasting emotional, mental, and physical injuries.
5. VCC values diversity, inclusion and respect, and recognizes that a campus culture based on these principles will enhance safety. VCC is therefore committed to advancing these values at every opportunity. VCC recognizes that people's experiences of Sexual Violence and Misconduct can be impacted by multiple forms of intersecting oppression such as misogyny, racism/white supremacy, poverty/classism, ableism, transphobia, homophobia, ageism, religious discrimination, and colonization.
6. VCC is committed to creating a space where College Members who have experienced Sexual Violence and Misconduct can feel safe to Disclose and seek support from VCC. VCC is committed to respecting the rights of those who Disclose Sexual Violence and Misconduct to make their own decisions about accessing support services, making a Report, or pursuing external processes such as criminal or civil actions.
7. While it is every intention of VCC to create and provide a safe space for Disclosing and Reporting Sexual Violence and Misconduct, and to respect the confidentiality of information Disclosed or Reported to VCC, there are limits to confidentiality. VCC may need to disclose information or proceed with an investigation in certain exceptional circumstances as described in the Procedures.
8. VCC recognizes that College Members who have experienced Sexual Violence and Misconduct should expect to receive support through the appropriate channels, regardless of when, where, or by whom they experienced it or whether they have filed a Report. Detailed information about on and off campus resources are available in the A.3.10 Sexual Violence and Misconduct Procedures, the student handbook, and a dedicated webpage.
9. VCC is committed to supporting and respecting the dignity of those affected by Sexual Violence and Misconduct throughout the processes of Disclosing, Reporting, investigating, and institutional response.

10. Any form of retaliation against a person who makes a Disclosure or Report of Sexual Violence and Misconduct in good faith will not be tolerated. No individual shall be penalized in any way for making a Disclosure or Report or giving evidence in an investigation regarding a claim of Sexual Violence and Misconduct unless the claim proves to be made in bad faith or is vexatious.
11. VCC is committed to procedural fairness and natural justice in responding to and addressing Disclosures and Reports.

GENERAL

12. This Policy is not intended to interfere with any other College policy, Collective Agreement or applicable law. College Members may choose to proceed with an allegation of Sexual Violence and Misconduct pursuant to this Policy and its related Procedures, or through another appropriate grievance process or College procedure (e.g., sexual harassment allegations under Policy No. A.3.1 Prevention of Harassment, Discrimination, and Bullying). However, College Members may not pursue more than one concurrent College process related to the same allegations.
13. VCC will review this Policy at least once every three years.
14. On an annual basis, the President will report to the Board on the implementation of this Policy.

RELATED POLICIES & LEGISLATION

Legislation

Criminal Code of Canada

Freedom of Information and Protection of Privacy Act

Human Rights Code

Sexual Violence and Misconduct Policy Act (Bill 23 – 2016)

Workers' Compensation Act; Occupational Health & Safety Regulation Part 4

Policies

- A.1.2 Student Appeals to the College Board
- A.3.1 Prevention of Harassment, Discrimination, and Bullying
- A.3.3 Freedom of Information and Protection of Privacy (FOIPPA)
- A.3.6 Standards of Employee Conduct & Conflict of Interest
- A.3.8 Violence Prevention
- B.2.19 Whistleblower
- B.3.1 Closed Circuit Television Cameras
- D.4.2 Student Grievance
- D.4.3 Student Code of Conduct (Non-Educational Matters)

RELATED PROCEDURES

Refer to A.3.10 Sexual Violence and Misconduct Procedures



PROCEDURES

Procedure No.	A.3.10
Title	Sexual Violence and Misconduct
Approving Jurisdiction	Board of Governors
Procedure Sponsor	President
Last Revised/Replaces	n/a
Effective Date	May 17, 2017
Signed by	

A. DEFINITIONS

College Member: Refers to all Students, Students' Union of VCC ("SUVCC") staff, VCC employees, Board members, contractors, service suppliers, volunteers, and visitors.

College-Related Activity: Includes an activity conducted on College property or under the authority of the College at another location. The activity in question must have a real and substantial connection to the College, College activities or College-related functions, whether or not the conduct occurs on College property.

Complainant: An individual who experiences an alleged incident of Sexual Violence and Misconduct, and seeks resolution, support or assistance through this Policy and associated Procedures.

Consent: Clear, continuous, active and voluntary agreement to engage in activities, including but not limited to sexual activity. Consent can be revoked at any time, whether or not other sexual activities have taken place. The following circumstances **do not** imply Consent:

- consent has been given for a particular activity in the past;
- the individuals concerned are in a relationship;
- the individual does not say no or fight back;
- the individual is unsure;
- the individual is impaired by drugs or alcohol; or
- the individual is asleep or unconscious.

Person Accused/Respondent: The individual who is alleged to be responsible for committing Sexual Violence and Misconduct in a Disclosure or Report.

Report or Reporting: Making a formal report or complaint to the Director of Safety, Security and Risk Management regarding an incident of Sexual Violence and Misconduct for the purpose of a College-initiated investigation and/or to pursue criminal charges with police.

Sexual Violence and Misconduct: Includes:

- Sexual assault*;
- Sexual exploitation*;
- Sexual harassment*;
- Sexual violence;
- Stalking*;
- Indecent exposure*;
- Voyeurism*;
- The distribution of a sexually explicit photograph or video of a person to one of more persons other than the person in the photograph or video without the consent of the person in the photograph or video and with the intent to distress the person in the photograph or video;
- The attempt to commit an act of Sexual Violence and Misconduct; and
- The threat to commit an act of Sexual Violence and Misconduct.

* For definitions of these terms, please see Appendix A to these Procedures.

Student: A person who is enrolled at VCC as a student.

B. PROCEDURES FOR DISCLOSING AND REPORTING SEXUAL VIOLENCE AND MISCONDUCT

i. Immediate Assistance and Options for Complainants

1. The College encourages, but does not require, individuals impacted by Sexual Violence and Misconduct to seek immediate assistance from a medical service provider, the police, VCC's Director of Safety, Security and Risk Management, and/or one of the support providers listed in Appendix B to these Procedures.
2. Individuals who have experienced Sexual Violence and Misconduct are entitled to choose the process that they wish to pursue. Their options include but are not necessarily limited to:
 - a. Disclosing the Sexual Violence and Misconduct to a College Member;
 - b. making a Report to the College;
 - c. filing a grievance under an applicable collective agreement;
 - d. filing a complaint under Policy No. A.3.1 Prevention of Harassment, Discrimination, and Bullying; and/or
 - e. making a report to the police.
3. While there is no time limit to an individual Disclosing or Reporting Sexual Violence and Misconduct or accessing support under this Policy, the College may not have jurisdiction to investigate a Report if the parties involved are no longer affiliated with the College or the lapse of time may make it impossible to investigate.

ii. Disclosure of Sexual Misconduct

4. Individuals may disclose their experiences with Sexual Violence and Misconduct to a College Member for various reasons, including to access support.
5. Except as described at paragraphs 7 and 8 of these Procedures, the Disclosure of Sexual Violence and Misconduct does not initiate an investigation by the College unless a Report is made.
6. If College Members receive a Disclosure of Sexual Violence and Misconduct, they should:
 - a. focus on listening, giving support, and connecting the Complainant with resources to meet their immediate needs (see Appendix B for internal and external resources and contact information); and
 - b. respect the Complainant's decision regarding how the Complainant wishes to proceed and except as set out in paragraphs 7 and 8 of these Procedures, not disclose information to others or report the misconduct to the police or VCC Safety, Security and Risk Management without the express consent of the Complainant.
7. To the greatest extent possible, VCC will respect a Complainant's choice not to make a Report and will keep the Disclosure confidential. Information will be shared within the College strictly on an as-needed basis. The Complainant's wishes and confidentiality will be prioritized. However, in certain circumstances, VCC may be permitted or required to disclose information it receives, including but not limited to, when:
 - a. a person is judged to be at imminent risk of self-harm or of harming another College Member;
 - b. there is judged to be an imminent risk of harm to the College community and/or the broader community;
 - c. disclosure is otherwise required by law, including but not limited to when:
 - i. the disclosure involves sexual harassment in the workplace and is required under the *BC Workers' Compensation Act*; or
 - ii. a person under the age of 19 years of age is endangered;
 - d. evidence of sexual misconduct is available in the public domain (e.g., videos/images shared publicly).
8. In the circumstances described in paragraph 7, VCC may do one or both of the following:
 - a. initiate an investigation in which case the individual who Disclosed may choose not to participate in the investigation; and/or
 - b. notify third parties, such as the police, WorksafeBC, or child protection authorities.
9. If College Members need advice on how to handle a Disclosure and/or require support after receiving a Disclosure, they may access any applicable support providers listed in Appendix B to these Procedures.

iii. Reports of Sexual Misconduct

10. Anyone who experiences or witnesses Sexual Violence and Misconduct may Report it either externally, internally or both.

External Option

11. Individuals may report their allegations through the criminal justice system by contacting the police. If an individual chooses to do so, VCC Safety, Security and Risk Management can facilitate making a Report. The College will lawfully cooperate with any criminal investigation.

Internal Option - VCC Report and Investigation

12. College Members who wish to make a Report of Sexual Violence and Misconduct should contact the Director of Safety, Security and Risk Management.
13. Subject to the limitations described at paragraph 3 above, a Report may be made at any time.
14. Normally, a Report will be made in writing unless the Director of Safety, Security and Risk Management decides that it is appropriate to waive that requirement under the circumstances.
15. Complainants may request assistance from a support person in preparing a Report. Support persons may be sought through the internal and external resources listed in Appendix B or may be any other individual the Complainant chooses.
16. The College will promptly respond to Reports of Sexual Violence and Misconduct made under this or any other College policy.
17. The Director of Safety, Security and Risk Management will respond to a filed Report of Sexual Violence by:
- a. conducting an initial review of the allegation to determine whether the alleged Sexual Violence and Misconduct falls within the scope of the Policy, and if so, coordinate and oversee any internal investigation;
 - b. if applicable, overseeing and coordinating any investigation with police;
 - c. if necessary, conducting a risk assessment; and
 - d. as necessary, ensuring appropriate interim measures are taken.
18. All College investigations will uphold principles of fairness and natural justice and protect the rights of both the Complainant and the Person Accused/Respondent.

19. An investigation of a Report will commence as soon as reasonably possible following receipt of a Report. The investigation will proceed and conclude in a timely manner, having regard to the circumstances of the particular complaint.
20. If the Person Accused/Respondent is a Student, the investigator will be a delegate of the Vice President, Academic, Students and Research.
21. If the Person Accused/Respondent is any College Member other than a Student, the investigator will be a delegate of the Vice President, People and Culture.
22. The Complainant and the Person Accused/Respondent may have an advisor, union representative or support person present during the investigation process.
23. The investigator will determine an appropriate process for the investigation, which may include reviewing relevant documents, obtaining written submissions and/or meetings with the Complainant and the Person Accused/Respondent and any witnesses deemed to be relevant by the investigator.
24. The investigator will prepare a confidential report that will be provided to the Vice President, Academic, Students and Research (if the Complainant or Person Accused/Respondent is a Student) and/or the Vice President, People and Culture (if the Complainant or Person Accused/Respondent is any College Member other than a Student) and will normally include the following:
 - a. findings of fact;
 - b. a determination as to whether, on a balance of probabilities, Sexual Violence and Misconduct has occurred;
 - c. where applicable, a determination as to whether the complaint is frivolous or vexatious;
 - d. recommendations including any remedial steps to assist in better ensuring a work and learning environment free from Sexual Violence and Misconduct; and
 - e. recommendations regarding disciplinary measures, if any.
25. The appropriate Vice President will make a determination based on the investigator's report as to whether or not Sexual Violence and Misconduct has occurred. If Sexual Violence and Misconduct has occurred, the appropriate College authority may impose sanctions that are both disciplinary and non-disciplinary in nature and deployed for the purpose of providing a safe environment for the Complainant and College community at large including:
 - a. proceeding in accordance with the relevant policies and procedures as well as Collective Agreement provisions for faculty or staff;
 - b. conditions on the exercise of any College privilege;
 - c. immediate suspension of any College privilege;
 - d. taking the necessary action to remove the person from campus; and
 - e. taking any other action deemed appropriate in the circumstances.

iv. Interim Measures

26. Where appropriate to do so, the College may put interim measures into place pending the disposition of the complaint. All such measures are to be non-punitive in nature.
27. Interim measures seek to protect the safety of all parties involved and to protect the integrity of the investigation process. The need for interim measures will be determined on a case-by-case basis by the appropriate College authority taking into account the nature of the allegations and the circumstances of each situation.

C. FILES AND PRIVACY

28. The Director of Safety Security and Risk Management will maintain case records and confidential files of all reported incidents.
29. All records and correspondence pertaining to an investigation will be treated as strictly confidential, maintained in a secure manner and location, and protected from unauthorized access.
30. The privacy of all College Members involved in any complaint of Sexual Violence and Misconduct will be protected to the extent possible and in accordance with the *Freedom of Information and Protection of Privacy Act*.

Appendix A Definitions

Indecent Exposure: The non-consensual exposure of one's genitals to another person for a sexual purpose.

Sexual Assault: Any non-consensual or unwanted sexual contact, including but not limited to, oral contact (kissing), touching, genital contact, penetration, and/or any threatening behaviour that gives a person reasonable cause to believe that he or she is at risk of any kind of sexual violence.

Sexual Exploitation: The act of:

- touching, directly or indirectly, with a part of the body or with an object, any part of the body of a young person for a sexual purpose; and/or
- inviting, counselling or inciting a young person to touch, directly or indirectly, with a part of the body or with an object, the body of any person, including the body of the person who so invites, counsels or incites and the body of the young person.

Sexual harassment: Conduct of a sexual nature by a person who knows or ought reasonably to know that such behaviour is unwanted or unwelcome and which leads to or implies employment or academic consequences of the person harassed; or interferes with a person's participation in a college related activity or creates an intimidating, hostile or offensive working or educational environment.

Stalking: Actions by a person that cause another person reasonably, in all the circumstances, to fear for their safety or the safety of anyone known to them. Stalking consists of a person:

- repeatedly following another person or anyone known by that other person from place to place;
- repeatedly communicating directly or indirectly with another person or anyone known by that other person;
- watching another person's home, place of residence, work location, place of business, or anywhere else that person happens to be; or the home, place of residence, work location, place of business or anywhere else a person known by that other person happens to be; and/or
- engaging in threatening conduct directed at another person or any member of that other person's family.

Voyeurism: The non-consensual observation and/or recording by one person of another person where that other person is nude, undressing and/or engaging in sexual activity.

Appendix B

Internal Support Resource List

VCC Counselling Services

Free, confidential counselling services for VCC Students

Broadway Campus: Building A, Level 4
Monday, Tuesday, Thursday and Friday: 9 a.m. – 4 p.m.
Wednesday: 12 p.m. – 7 p.m.

Downtown Campus: Pender Street Entrance, Level 1
Monday – Friday: 9 a.m. – 4 p.m.

Phone: 604.871.7000, option 2 or stop by one of the offices.
Book online <http://www.vcc.ca/services/services-for-students/counselling/>

Students' Union of VCC - Student Advocate

Assistance for VCC Students who feel they have been treated unfairly by a College Employee or need assistance with College policies or procedures

Email: executivedirector@suvcc.ca
Web: <http://suvcc.ca/>

Broadway Campus: Building A, Room 2662
604-871-7000 ext. 7146

Downtown Campus: Room 358
604-871-7000 ext. 8467

VCC Arbiter of Student Issues

Helps Students resolve conflict or deal with complaints under VCC Policy, including issues relating to harassment on Campus

Email: tmarks@vcc.ca
Broadway Campus: Building A, Student Services Area, Room 4017
Tuesday, Wednesday, Thursday

Phone: 604-871-7000 ext. 7040

VCC Safety, Security and Risk Management

Web: <http://www.vcc.ca/services/current-students/security--risk-management/>
Emergency Phone: 604-871-7000 ext. 4444 (Security Emergency)

Broadway Campus: Building B, Level 2
604-871-7000 ext. 5020 or 778-783-5020 (Security Non-Emergency)

Downtown Campus: Level 2
604-871-7000 ext. 8361 or 604-443-8361 (Security Non-Emergency)

VCC Human Resources

Web: <http://www.vcc.ca/about/college-information/careers/contact-hr/>
Address: Building A, 5th Floor (Broadway Campus)
Phone: 604-871-7000 ext. 7069 (Director, Human Resources)

Canadian Union of Public Employees Local 4627

Web: <http://www.cupe4627.com/>
Email: cupe4627@cupe4627.com
Broadway Campus: Room 3304
604-871-7000 ext. 7043
Downtown Campus: Room 942
604-871-7000 ext. 7650

Vancouver Community College Faculty Association

Web: <http://vccfa.ca/>
Email: info@vccfa.ca
Phone: 604-688-6210
Address: 401 – 402 West Pender Street
Vancouver, BC V6B 1T6

Morneau Shepell - Employee and Family Assistance Program

24 hour line providing information and support to any work, health or life concern
Web: <https://www.workhealthlife.com/>

External Support Resource List

WAVAW Rape Crisis Centre

Services and referrals for self-identified women who have been sexually assaulted

Web: <http://www.wavaw.ca>
24-hour Crisis Line: 604-255-6344
Toll-Free: 1-877-392-7583
Office Line: 604-255-6228 (public education requests or general questions about WAVAW)
Toll-Free 1-844-880-9142
TTY (Deaf & hard-of-hearing people) 1-877-338-0275

Battered Women's Support Services Society

Services for self-identified women who have experienced relationship violence

Web: <http://www.bwss.org>
Crisis & Counselling: 604-687-1867
Toll-Free: 1-855-687-1868

Vancouver and Lower Mainland Multicultural Family Support Services Society (VLMFSS)

Assistance for immigrant and visible minority women and their families who are experiencing family violence. Services offered in many different languages.

Web: <http://www.vlmfss.ca>
Email: againstviolence@vlmfss.ca
Phone: 604-436-1025

BC Society for Male Survivors of Sexual Abuse

Support for self-identified men and boys who have been sexually assaulted

Web: <http://bc-malesurvivors.com/>
Phone: 604-682-6482

Catherine White Holman Wellness Centre

Free counselling, health services, and legal information for transgender and gender non-conforming people. Clinics are open on the second and fourth Sunday of every month.

Web: <http://www.cwhwc.com/>
Email: contactus@cwhwc.com
Phone: 604-442-4352

Vancouver General Hospital

Sexual Assault Service for sexual assault survivors of all genders, within the past seven days. Go to VGH Emergency Department and ask for the Sexual Assault Service. Nurses and doctors are on-call 24 hours a day. Care Card is not required.

Address: 920 10th Avenue West, Emergency Entrance

Vancouver Incest and Sexual Abuse Centre (VISAC)

Services for victims of child sexual abuse, including adult survivors and their non-offending family members

Web: <http://www.fsgv.ca/programpages/abusepreventiontraumatreatment/visactasa/>
Phone: 604-874-2938

YWCA of Metro Vancouver

The Domestic Violence Outreach Worker provides one-to-one support and outreach in the Downtown Eastside, including safety planning for women who have experienced violence in a relationship.

Phone: 604-216-1653

Legal Educator at YWCA

Provides legal support to women and answers questions about legal issues

Web: <http://www.ywcavan.org>
Email: avollans@ywcavan.org
Phone: 604-734-5517 ext. 2235

VictimLINK

24-hour service, in many different languages providing information, crisis support, and referrals to all victims of crime

Web: <http://www.victimlinkbc.ca>
Email: VictimLinkBC@bc211.ca
Toll-Free 1-800-563-0808
TTY (for Deaf & hard-of-hearing people) 604-875-0885
Text message 604-836-6381